

INCOMPATIBILITY WARNINGS

FaxSTF and other fax software users:

PhoneWatcher is not compatible with other software that wants to consistently watch the modem port for incoming calls and/or faxes. Both PhoneWatcher and the other software will compete against each other for use of the modem, and may eventually crash.

If fax reception is important, PhoneWatcher cannot be used.

We are currently attempting to write fax reception code into PhoneWatcher to alleviate the problem - keep abreast of updates for this new feature.

SupraFAXModem users:

There exists a bug in some older SupraFAXModem ROMs which will inadvertently hang up the phone on callers after caller ID information has been received. Because PhoneWatcher turns on this caller ID capability, you may experience this bug if you have the older versions of the ROMs installed while using PhoneWatcher.

To check your ROM version, use a terminal program (such as ZTerm) and send the command "ATI3" (without quotes) to check the ROM version. If the number returned is "V1.400-C05", it is the buggy ROM version. Contact Supra to have it replaced.

Powerbook users:

PhoneWatcher is known to be incompatible with certain PowerBook configurations. At this time no other details about these bugs are available, though we are researching the problems.

Express Modem users:

PhoneWatcher is known to be incompatible with Apple's Express Modem software. At this time no fixes are available, though we are researching the problem.